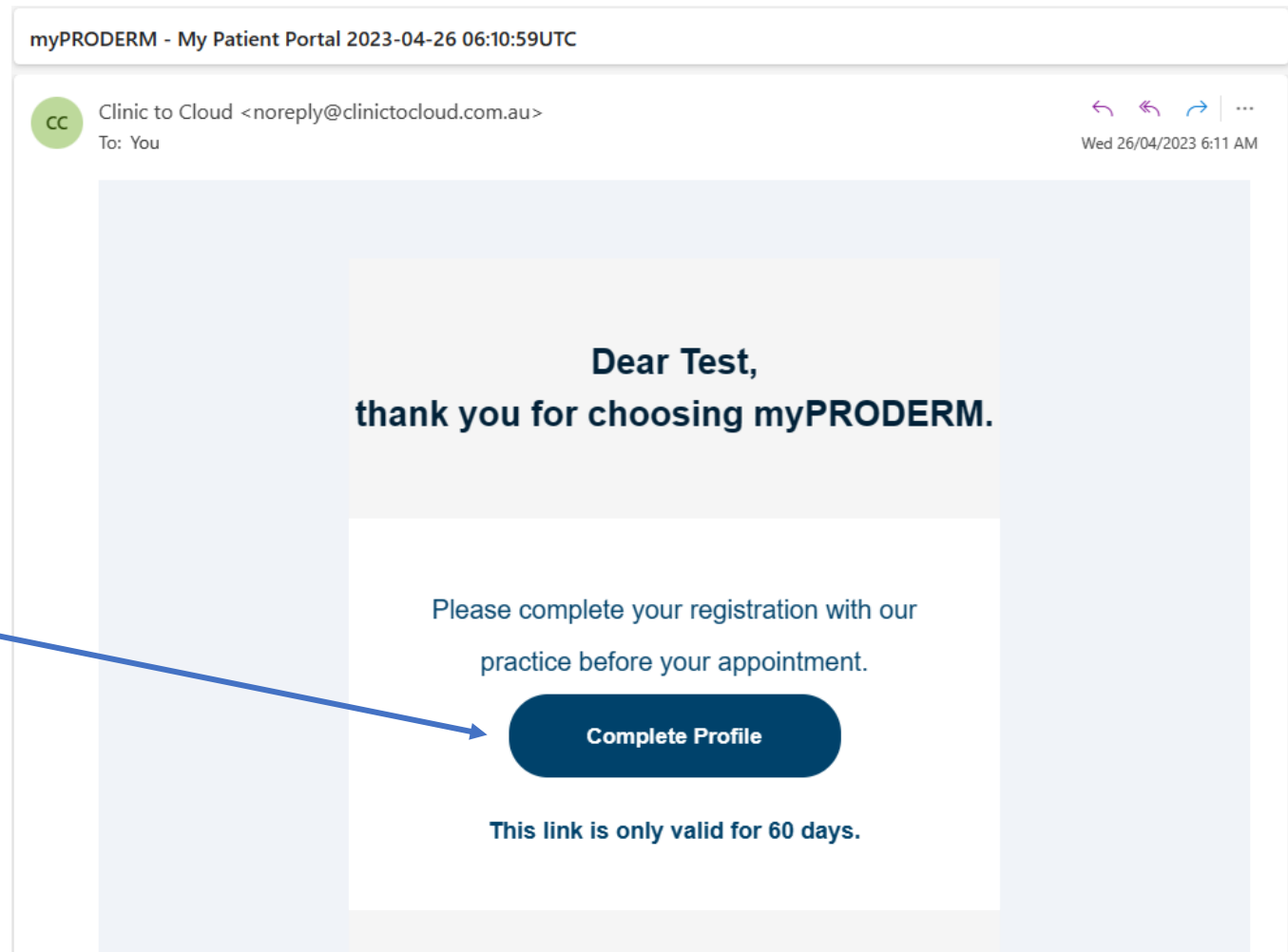


You will receive a text message and an email asking you to complete your profile.

The email will be sent from [noreply@clinctocloud.com.au](mailto:noreply@clinctocloud.com.au)

Please do not reply to the text message or the email.

Click the button to get started.



The Patient Portal requires you to check that we have your details correct.

You can then use the system to access your results, documents, and recall reminders.

You can input documents such as referrals, photos and results directly into your file.

Step 1 reviews the current Financial Considerations.

The screenshot shows a web browser window with the URL <https://patientportal.clinictocloud.com.au>. The page header includes the myPRODERM logo and the user's account name, 'Test's Account'. The date and time are 'Wednesday, 26 April 2023 3:43pm ACST . Adelaide . South Australia'. The main heading is 'Test's Registration With myPRODERM' with sub-headings 'Step 1 - Accept Terms & Conditions & Step 2 - Complete Profile'. A progress indicator shows '0 of 7 forms completed'. The left sidebar menu includes: Home, Book Appointments, Upload & Shared Files, Medications & Allergies, Tests and Scans, Quotes & Invoices, Due Checkups, and My Measurements. The main content area is titled 'Step 1 . Accept Terms & Conditions \*' and contains the following text:

**myPRODERM Terms & Conditions**

Financial Considerations

myPRODERM is a private specialist clinic that prides itself on providing high quality care. We do not bulk bill.

**Gap fees apply to all consultations (with the exception of DVA Gold card holders). Any procedure undertaken during a consultation will incur an additional fee.**

**Fees are payable in full on the day of consultation.** Credit cards (Visa and Mastercard), EFTPOS and cash are accepted payment methods. Cheques are not accepted.

Discounted fees apply to consultations for Pension Card holders (not to Health Care cards).

Medicare claims are submitted on the day. The rebate is deposited via direct bank transfer within 24 hours to the bank account you have nominated with Medicare. Should you not receive the rebate into your nominated account, please contact Medicare directly. Patients who do not hold a valid Medicare card are not eligible for a Medicare rebate.

Private health insurance **does not** cover the gap fees payable for consultations, nor for surgery performed at myPRODERM clinics. Depending on the level of cover, private health insurance can be

Step 2 requires you to confirm that the details we have on file are correct.

The screenshot shows a web browser window with the URL <https://patientportal.clinictocloud.com.au>. The page header includes the myPRODERM logo and the user's account name, "Test's Account". The date and time are displayed as "Wednesday, 26 April 2023 3:44pm ACST . Adelaide . South Australia".

The main content area is titled "Test's Registration With myPRODERM" and shows the progress of the registration process. The current step is "Step 2 . Complete Profile \*", with a progress indicator showing "1 of 7 forms completed".

The registration steps are listed as follows:

- 1 Personal Details \*
- 2 Other Contacts \*
- 3 Credit Card \*
- 4 Medicare Details \*
- 5 Health Insurance Details
- 6 DVA, Health Care, Pension Cards

The first step, "Personal Details \*", is currently selected and expanded, indicating it is the active step in the registration process.

It is important to include details of your Emergency Contact / Next of Kin.

This gives us a second person to contact if you suffer an emergency whilst at the clinic, or if we can't get in touch with you with important results.

The screenshot shows a web browser window with the URL <https://patientportal.cliniccloud.com.au>. The page is titled "2 Other Contacts \*". On the left is a dark blue sidebar menu with options: Home, Book Appointments, Upload & Shared Files, Medications & Allergies, Tests and Scans, Quotes & Invoices, Due Checkups, and My Measurements. The main content area contains the following form fields:

- Next of Kin**
  - Name \* (Text input: Test Partner)
  - Number \* (Text input: 0000000000)
- Emergency Contact or Guardian**
  - Same as Next of Kin (Radio button, selected)
- Your Usual GP - General Practitioner**
  - Full Name of GP or Health Provider (Text input: Type their full name)
- Who will be responsible for Account Payments? \***
  - Test, the patient (Radio button, selected)
  - Another person (Radio button, unselected)

At the bottom of the form are two buttons: "Back" and "Next".

Credit card details are optional.

Entering card details allows us to process payments with your consent, where we would otherwise take card details over the telephone.

We cannot see or read your card details.

You will never be charged for any product or service without your consent.

The screenshot shows a web browser window with the URL <https://patientportal.clinictocloud.com.au>. The page features a dark blue sidebar menu on the left with options: Home, Book Appointments, Upload & Shared Files, Medications & Allergies, Tests and Scans, Quotes & Invoices, Due Checkups, and My Measurements. The main content area is titled "Credit Card" and includes the following text: "You can now pay all your invoices online using [Stripe](#). Your credit card will be securely debited for services provided by this practice only. This practice does not store any credit card details on file. Once payment is made, and if applicable, your Medicare rebate claims will automatically be processed." Below this is a form titled "Please Enter a Credit Card" with fields for "Credit Card Number" (masked as XXXX XXXX XXXX XXXX), "Expiry Date" (MM / YY), and "Security Code" (CVC). There is also a radio button option "I don't have a credit card" and "Back" and "Next" buttons at the bottom.

If you do not wish to enter your credit card details, select "I don't have a card".

The screenshot shows a web browser window with the URL <https://patientportal.cliniccloud.com.au>. The page features a dark blue sidebar menu on the left with options: Home, Book Appointments, Upload & Shared Files, Medications & Allergies, Tests and Scans, Quotes & Invoices, Due Checkups, and My Measurements. The main content area is titled "myPRODERM" and includes a notification bell and a user profile for "Test's Account". The current step in the process is "3 Credit Card \*", which is highlighted with a blue circle. Below the step title, there is a message: "You can now pay all your invoices online using [Stripe](#). Your credit card will be securely debited for services provided by this practice only. This practice does not store any credit card details on file. Once payment is made, and if applicable, your Medicare rebate claims will automatically be processed." Underneath this message, there is a section titled "Please Enter a Credit Card" with a radio button option "I don't have a credit card" that is selected. Below the radio button are two buttons: "Back" and "Next". The next steps in the process are "4 Medicare Details \*" and "5 Health Insurance Details", both indicated by downward arrows.

Enter your Medicare card details, if you have one.

Browser address bar: <https://patientportal.clinictocloud.com.au>

myPRODERM logo and navigation icons (notifications, profile, Test's Account)

Menu:

- Home
- Book Appointments
- Upload & Shared Files
- Medications & Allergies
- Tests and Scans
- Quotes & Invoices
- Due Checkups
- My Measurements

**Credit Card \***

**4 Medicare Details \***

Do you have a Medicare card?

No  Yes

Card Type \*

Green

For Australian Citizens & Permanent Residence

**medicare**

Card Number

4 numbers 5 numbers 1

Reference Number

1

Expiry Date - optional

MM/YYYY

Back Next

You can choose to enter your Private Health Insurance details.

Private Health does not cover consultations or procedures conducted at the myPRODERM clinics.

If Private Health is applicable in your circumstance, we will discuss with you directly.

The screenshot shows a web browser window with the URL <https://patientportal.clinictocloud.com.au>. The page features a dark blue sidebar menu on the left with options: Home, Book Appointments, Upload & Shared Files, Medications & Allergies, Tests and Scans, Quotes & Invoices, Due Checkups, and My Measurements. The main content area is titled "myPRODERM" and includes a notification bell and a user profile for "Test's Account". The form is divided into sections: "Credit Card" (checked), "Medicare Details" (checked), and "Health Insurance Details" (indicated by a red circle with the number 5). The "Health Insurance Details" section contains the following fields: "Do you have a Health Fund card" with radio buttons for "No" and "Yes" (selected); "Select Private Health Fund" with a dropdown menu showing "e.g HCF"; "Card Number" (required) with a text input field; "Reference Number" (optional) with a text input field containing "01"; and "Expiry Date" (optional) with a date input field showing "MM/YYYY". At the bottom of the form are "Back" and "Next" buttons.

You can choose to enter your DVA, Health Care and/or Pension card details.

There are no other steps to complete.

Click Complete Registration to save your Profile.

The screenshot shows a web browser window with the URL <https://patientportal.clinicocloud.com.au>. The page title is "myPRODERM" and the user is logged in as "Test's Account". The main content area is titled "Step 2 . Complete Profile" and indicates that "7 of 7 forms completed". The list of completed sections includes:

- Personal Details \*
- Other Contacts \*
- Credit Card \*
- Medicare Details \*
- Health Insurance Details
- DVA, Health Care, Pension Cards

At the bottom of the page, there are two buttons: "Complete Registration" (highlighted with a blue arrow) and "Log Out".

To log in to your Patient Portal, go to [www.clinictocloud.com](https://www.clinictocloud.com)

Click Login

And select "I am a Patient"


The screenshot shows the Clinictocloud website interface. At the top, the browser address bar displays <https://www.clinictocloud.com>. The website header includes the Clinictocloud logo, navigation links for Product, Resources, Our Community, Support, and About Us, a search bar, and three main buttons: Login, Customer Support, and Get In Touch. Below the Login button are two sub-buttons: "I am a Health Provider" and "I am a Patient". A blue arrow points from the text "Click Login" to the Login button. Another blue arrow points from the text "And select 'I am a Patient'" to the "I am a Patient" button. The main content area features a large image of a smiling woman and a doctor in a blue scrubs and cap. Text on the left reads "CLOUD-FIRST MEDICAL SOFTWARE" and "Practice Management Software that works for you". Below this text are two buttons: "Product Tour" and "Get In Touch".

**Welcome Test**  
**Account Provided to You by myPRODERM**  
Please login to your Patient Portal account by entering your existing password below.

Enter a Password \* [Forgot password?](#)

8 characters minimum [show](#)

[Login](#) [Cancel](#)



Your username will be the email address you provided us on booking.

You will need to enter your password each time you log in.

If you forget your password, click **Forgot Password**. Check your inbox and junk folder for the reset email.

If you enter an incorrect password too many times, your account will be locked for 5 minutes.